KRISTINA LUSTIG

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I'm a self-taught software developer with deep experience in user experience and design, a strong interest in moderation and internal tooling, and a love of learning new things.

WORK EXPERIENCE

Software Developer - Stack Overflow

2020 - now

As a developer on the team focused on moderator tools, I've become an expert and source of knowledge on content and community moderation, user suspensions, and partially-automated assessment of suspicious voting patterns, all on stackoverflow.com. My work includes both **front-end development (razor, svelte, etc.)** as well as **back-end focused-work (.net, SQL)**. Not only am I regularly writing new code for novel features; I also spend a lot of time doing 'code archaeology': understanding and improving a massive, ever-evolving 12+-year-old codebase. I am passionate about leaving code better than I found it.

Director of Design - Stack Overflow

2019-2020

Lead the design and research team at Stack Overflow. Worked on a huge variety of projects, including: revamping our hiring and interview process, creating a UX internship program, improving our performance review process, and in general the work of managing up to 12 direct reports.

UX Researcher - Stack Overflow

2016-2019

As the first researcher at Stack Overflow, I created an entire UX research practice from the ground-up. I did most of the initial exploratory and evaluative research for SO Teams.

UX Researcher - Meta (Facebook)

2013 - 2016

Performed both quantitative and qualitative research focused on Android; specifically, on phone and app usage and norms in markets including India, Indonesia, and Mexico.

Researcher - NASA Ames (CMU project)

2013

As part of my degree at CMU, I worked on a small team focused on an exploratory redesign of procedure execution aboard the International Space Station using Augmented Reality.

EDUCATION

Carnegie Mellon University

2012 - 2013

Masters of Human Computer Interaction

New York University

2007 - 2011

B.A. in Linguistics with Honors

Code c#, .net, python, lua, sql, typescript, html/css, svelte

Tools git, flask, love2d, cli, jquery, azure blob storage, figma, redis

Skills figuring stuff out, logic puzzles, learning languages, petting dogs